

# Operations Leadership On-Demand Manufacturing

## **Company Profile**

- Food Manufacturer
- Family owned business
- 25+ employees

#### **Position/Timeframe**

- Operations Projects
- 2 days/month, 6 months

#### **Situation**

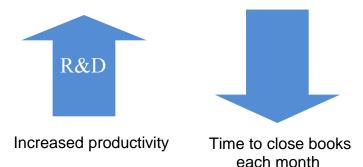
- Company grew rapidly
- R&D process issues
- Little to no accountability
- Little to no autonomy
- Minimal leadership
- Reporting not timely

#### **Implementation**

- Streamlined, documented and improved R&D process
- Created new KPIs and dashboard based on current business drivers
- Created roles & responsibilities, implemented and system to keep updated
- Created process for team to take responsibility for updating and on-going process documentation and cross training
- Drove internal development and hiring of Operations Manager role
- Realigned some positions and people to best suit their strengths and skills

### **Results**

- Accounting books closed by 5<sup>th</sup> of the following month and reporting ready by the 10<sup>th</sup>
- Created autonomy and leadership throughout the company
- Increased productivity and better decision making within R&D process





## Client Comments

"We are leaps and bounds from where we were and are more confident in our roles. I can't believe this is the same company!"

Company Owner